

# Important Notice

Please read these instructions BEFORE fitting the SureFlap cat flap.

Has your pet's microchip got 15 numbers?

Have you checked that there is no metal in the substrate the flap is to be fitted into?

Every effort has been made to ensure the SureFlap will operate with all relevant ISO microchips.

However, there are a small number of circumstances relating to the position of your pet's microchip and the signal strength of the individual chip, which may mean that the cat flap does not operate reliably.

We therefore strongly advise that the following checks are carried out before the cat flap is fitted:

- 1) Insert batteries and leave for 10s with nothing in the tunnel so the sensors can settle.
- 2) Press the 'learn' button and persuade your cat to put their head up to the door from the tunnel side. The flashing light will go out when their chip is learned.
- 3) Leave the flap until the lock closes again.
- 4) Finally, test the normal operation of the flap. Again persuade your cat to put their head up to the door from the tunnel side. Try to make sure this is similar to how they would use it in practice, as shown below. The lock should open.

